

Warranty Statement

BEST Battery

WARRANTY AND GUARANTEE

The guarantee that comes with our goods are bound by Australian Consumer Law. Where a major failure caused by faulty materials and workmanship occurs within the Specified warranty period, you are entitled to a replacement or refund and for any other loss and damage reasonable foreseeable, you are entitled to be compensated. Further, if the goods are of unacceptable quality but the quality does not cause a major failure, you are entitled to a repair or replacement of the goods.

WARRANTY EXCLUSIONS

This warranty does not apply where damage or defects to the battery are caused by the following conditions, including without limitation:

- accident, misuse, abuse, improper operation or tampering including removal or damage to vent plugs or loss of parts
- The warranty period will be automatically adjusted to the length for commercial use if the vehicle intended to be installed is not present or cannot be inspected by a representative of authorized dealer.
- improper, insecure or incomplete mounting
- improper installation including installation of the battery with a capacity lower than that specified by the manufacturer of the product for which the battery will be used
- misapplication including installation of a battery not compatible with its intended application or inappropriate application of the battery
- lack of reasonable care, neglect (including causing sulphation), storage for a long period without proper maintenance or failure to maintain adequate acid level (applies to accessible batteries only)
- use of any liquid other than distilled water for topping up fluid (applies to accessible batteries only)
- overcharging, undercharging or if it is discharged: faulty terminals caused failure
- explosion causing damage as a result of a faulty connection including wrong, loose or reversed connection or frayed cables
- any repair or modification by a third party without prior consent from BatteryGuru; or
- any damaged or defects as a result of normal wear and tear
- battery is used in a vehicle different from the vehicle described in the vehicle information Not covered by this warranty the labour for the removal or replacement of the battery from or into the equipment or vehicle, without prior written approval from BatteryGuru.

WARRANTY CLAIM PROCEDURE

Proof of purchase is needed to claim under this warranty. You must return the battery, with proof of purchase, to BatteryGuru in person or freight pre-paid by you. For the nearest branch you can contact one of our state offices. Alternatively, you may, in person or freight pre-paid by you, return your battery to the nearest BatteryGuru state office.

WARRANTY REFERENCE TABLE

Important: Batteries for Police and Taxi Vehicles have 6 Month for All products.

Battery Code	Warranty
Passenger Vehicle Range	
38B19L / 38B19R / 38B19LS / 38B19RS	24 Months
46B24L / 46B24R / 46B24LS / 46B24RS	12 Months
55B24R / 55B24RS / 55B24L / 55B24LS / 43	24 Months
Heavy Duty Passenger Range	
85L550 / 85DFL550 / 85R550 / 85EFR550	12 Months
85L610 / 85DFL610 / 85R610 / 85EFR610	24 Months
55D23L / 55D23R	24 Months
Silver Range	
85R650S / 85L650S	24 Months
55D23LS	24 Months
95D31RS / 95D31LS	24 Months
US HEAVY DUTY RANGE (Dual Posts)	
78-700 / 65D	12 Months
European Vehicle Range	
54317 / 54437 / 55519 / 55520 / 55530	24 Months
56318 / 56319 / 56638 / 56639 / 57539	24 Months
58043 / 58044 / 58588 / 60044 / DIN110	24 Months
Stop and Start	
VRL260 / VRL370 / VRL480 / VRL590	12 Months
EFB55D23L / EFB95D31L	12 Months
Commercial Vehicle Range *Private Use Only*	
80D26RX / 80D26LX	*12 Months*
A/80D31R / A/80D31L	12 Months
A/95D31R / A/95D31L	*12 Months*
G31 / G31T / G31- 1000 / G31- 1000FT	12 Months
NPN100/L / NPN120 / NPN150 / NPN200	12 Months
CATN200	12 Months
NPN120EN / NPN150EN / NPN200EN	12 Months
MRV (Dual Posts)	
MRV24 / MRV27 / MRV31	12 Months
Marine Range (Dual Posts)	
NPM24 / NPM27 / NPM31	12 Months
6V Range	
D12 / N25	12 Months
Lawn Mower Range	
U1-300 / U1R-300	12 Months
DUAL PURPOSE High Performance Spiral Range	
NPC50 / NPC65 / NPC75	12 Months
Deep Cycle Range	
NPDC24 / NPDC27 / NPDC31	12 Months
DCN200	12 Months

* Batteries for Police and Taxi Vehicles have 6 Month for All products